

Capacity-Lift Service Model

*Use case 2: Implementing a
DeSIRA like Initiative
(multi-project)*



Selected Needs to be attended

- Understanding & taking into account the diversity and heterogeneity of contexts across a large portfolio of projects, and the relationships context-project implementation-outcomes
- Making sense of multiple projects with differing but typically short timelines and limited resources pursuing a overall common underlying ambitious agenda
- Mobilizing enough resources at cross-project initiative level
- Identifying who can effectively provide support to the initiative / individual projects ?
- Dealing with heterogenous abilities and capacities among project management teams
- Etc.

Addressing such needs

- Assemble & mobilize a core team + experts with global and contextual knowledge / experience, available to deliver the required support, & with a clear mandate to do so
- Develop a pre-structured learning agenda at the initiative level to guide / canalize learnings in strategic directions
- Form meaningful clusters of projects to allow for effective cross-learning and analysis, capitalization
- Develop a continuous, trust-based interaction (virtual & f2f) with projects and adapt continuously the service provision to respond to well-identified evolving demands & needs

What to use / adapt from / add to our CLIFS prototype

- Offer an integrated portfolio of services & develop a user-friendly access to individual services for specific clients
- Create a new service around the science-policy interface?
 - *E.g. policy database, evidence-based argumentation, case studies, examples, how-to, etc.*
- Form a well-resourced core team structured by service and by geographic cluster
- Integrate in the core team dedicated **knowledge managers**, in charge of keeping the knowledge base **up-to-date, enrich it** with resources produced by the initiative itself and of developing/ adjusting an AI-based agent **to access the knowledge base flexibly**
- Ensure the LIFT-type facility & team **engage in its own MEL**
- Etc.

Questions & doubts

- . Balance between internal vs. externalized core team?
- . One core team vs. several interlinked or nested geographically-focused core teams?
- . Balance between mobilizing & accessing existing resources vs. developing new ones on the go to respond to different / emerging needs?